



**FD MealPlanner**

**FAQs**



FD MealPlanner is a way to smarter eating. We've built this tool to offer you more control over not just what you eat but also with what nutrition and allergens you consume. We are sure you have questions – and we've answered most of them in the FAQ section here.

## 1. HOW DO I ACCESS FD MEALPLANNER?

You are already here, so we assume you know us! But, it's always a good idea to bookmark our site [www.FDMEALPLANNER.com](http://www.FDMEALPLANNER.com) for future visits. You can also download the free FD MEALPLANNER app by visiting the App Store (for iOS devices) or Google Play (for Android devices).

## 2. HOW DO I SEARCH FOR THE CAFETERIAS I AM LOOKING FOR?

In the available text box, under 'Find your location,' enter the location name where your cafeteria is and hit the enter button. If you see several results, find the one that matches what you are looking for. We also recommend typing the most prominent keyword that matches your café. For example, if you are looking for a cafeteria 'Washington Middle school,' try entering 'Washington.'



### 3. DO I NEED A LOG IN, USER NAME OR PASSWORD TO ACCESS THE SITE?

Creating a login is not mandatory to use FD MealPlanner, but it would benefit if you want to assign allergen or dietary preference information to your profile. You can also save the language to your profile.

### 4. I HAVE CREATED A LOGIN AND A PROFILE IN THE WEBSITE. DO I NEED TO CREATE ANOTHER ONE FOR THE MOBILE?

Not at all! The login credentials and profile you have created will work on both web and mobile apps.

### 5. I BELIEVE I HAVE SOME QUESTIONS ON THE FOOD OFFERING AS WELL AS THE MENU CONTENT.

Please contact the manager/in-charge of the cafeteria who can provide the information.

### 6. HOW DO I VIEW THE INGREDIENT STATEMENT FOR MY MENU ITEMS?

Click the 'Build a meal' button on the menu and press the menu items to view the ingredient statement.



## 7. I DON'T SEE MY CAFÉ LOCATION IN THE SEARCH RESULTS. WHAT DO I DO?

If you think our product is used in your cafeteria, try reducing the keyword you are typing in the 'Find the location' field and search again. If not, it's possible we are not serving your cafeteria yet. Please contact the manager of the cafeteria for more information.

## 8. I DO NOT SEE MY PREFERRED LANGUAGE IN THE LIST OF LANGUAGE OPTIONS.

Please drop us a note to the email id : [info@fdmealplanner.com](mailto:info@fdmealplanner.com) with your language preference and we will try our best to get it in!

## 9. I HAVE SOME FEEDBACK OR IDEAS ABOUT HOW TO IMPORVE YOUR SITE/APP. HOW DO I CONTACT YOU?

Please drop us a note to the email id: [info@fdmealplanner.com](mailto:info@fdmealplanner.com). We are always eager to hear your views on our product and will work our best to incorporate them.





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